



# Transition Veterinary Physiotherapy

Please find below the COVID-19 method statement regarding the treatment protocol for home visits.

*As of 19.07.2021*

Prior to visit (36 hours prior, maximum)

- Telephone consultation for initial patients including a risk assessment of the environment where consultation is to take place, ensuring that the area is secure, discuss protocol during the visits and to ensure no member of the household is symptomatic or isolating for COVID-19.
- For follow-up patients, a text message will be sent asking to confirm that no member of the household is symptomatic or isolating for COVID-19 and they will continue to follow protocol.

*The hygiene and biosecurity measures in place have not changed, as these have always been carried out to ensure clean and safe working both before and during the COVID-19 pandemic.*

Outdoor sessions

- I will call to inform clients of my arrival.
- I will continue to ask clients to keep 2m distance during treatment session, however, providing that those in session are comfortable doing so, masks will not be required outside when maintaining distance.
- If required I will ask to wash my hands at the end of the session (WHO guidelines).

Indoor sessions

- I will call to inform clients of my arrival
- I will be wearing a mask and I ask clients to continue to wear a mask/mouth and nose covering during indoor treatment sessions.
- I will continue to ask that clients ventilate the room by opening windows of the treatment area.
- I will continue to ask clients to keep 2m distance during the treatment session.
- If required I will ask to wash my hands at the end of the session (WHO guidelines).

After the consultation,

I will send over your treatment plan, invoice and update your Veterinary Care Provider.

**Payment is due either at the time of session or within 24 hours if using online/telephone /in branch banking services.**